

Janet T. Mills
Governor



Maine Department of Health and Human Services
Office of MaineCare Services - Value-Based Purchasing
11 State House Station
Augusta, Maine 04333-0011
Toll Free: (866) 796-2463; TTY: Dial 711 (Maine Relay)
Fax: (207) 287-3373

Jeanne M. Lambrew, Ph.D.
Commissioner

February 17, 2020

Dear MaineCare Member,

You are receiving this letter because one of your healthcare providers is part of MaineCare's Accountable Community (AC) program. An AC is a group of doctors and other healthcare providers that work together to give better care to their patients and lower the costs of healthcare services.

What does this mean to me?

You do not need to do anything as a result of this letter. We just want to tell you that you are a member of the AC program.

Your benefits have not changed. You can still choose the healthcare providers you want to see. MaineCare wants you to have the best healthcare you can. To be sure this happens, we may share your Protected Health Information (PHI) with the AC and other healthcare providers you see. The PHI we may share includes information about your doctor and hospital visits, prescriptions, medical and mental health conditions, and lab work.

Name of Primary Care Practice that is part of AC: Your doctor's offices name
Accountable Community Name: Your AC name

If you have any questions, please call MaineCare Member Services at 1-800-977-6740, TTY users dial 711. We are open Monday through Friday from 7:00 AM to 6:00 PM.

More Information about MaineCare's Accountable Communities can also be found at:
<https://www.maine.gov/dhhs/oms/providers/value-based-purchasing/accountable-communities>

Sincerely,

A handwritten signature in black ink that reads "Michelle S. Probert".

Michelle S. Probert
Director
Office of MaineCare Services